

GX EXPERIENCE & SUPPORT

Our Customized GX Support Services Maintain the Health and Effectiveness of Your Security Systems and Programs.

GX MONITOR

Today's technology enables real-time awareness and monitoring of crucial assets. Our services include central station alarm monitoring, video verification, cloud-based access control, and virtual services such as guarding tours, escorts, and concierge.

GX PROJECTS

We execute our project management strategy to ensure we get it right the first time. Our results driven process gets delivered on time and within budget. We guarantee success for any size project, large or small.

GX REMOTE

The GX Team, based at our Gaithersburg headquarters, offers remote programming and diagnostic services. Granilux can swiftly diagnose, resolve performance issues, and maintain your security systems.

GX PREVENT

The GX Prevent program offers proactive system health monitoring, diagnostic reporting, and preventive maintenance, designed to eliminate potential system failures and predict interruptions before they occur.

RESPOND

- 24/7/365 Service
- Priority 4hr Response
- 72hr Resolution Guarantee
- Full-Service Coverage

SUPPORT

- Dedicated Service Expert
- Lifecycle End-User training
- Advanced Programming
- Equipment On-Demand
- Semiannual On-site & Remote Health Checks

REPORT

- Software Maintenance Plan
- System Design Document
- Annual Service Report
- Technology Refresh Plan

GX TECHNOLOGY LAB

Located adjacent to our headquarters, we have constructed a state-of-the-art Center of Excellence (CoE) where we pre-configure and bench test every system we deploy.

We also have a dedicated service team for performing remote health checks, scheduled maintenance, and troubleshooting of our client's systems located around the world. We routinely execute a proof of concept for our solutions, develop custom products, and layout a design-build for the client's systems at our CoE.



SYSTEM INSTALL & DESIGN

The Granilux Team designs, installs and manages proactive solutions to secure vital assets using only state-of-the-art technology.



ADVISORY SERVICES

Granilux is recognized as a trusted provider of comprehensive security solutions for our client's evolving security needs.



PRODUCT DEVELOPMENT

Granilux combines a proactive approach and engineering excellence to provide custom solutions to meet client's unique requirements.



SUPPORT FOR GLOBAL OPS

Granilux partnerships extend our reach nationally and internationally, ensuring your safety worldwide with a single, convenient point of contact.

**WE CRAVE
CHALLENGES
WE SOLVE
PROBLEMS
WE PROTECT
ASSETS**

**REDEFINING SECURITY
FOR OVER 30 YEARS**

Granilux Solutions excels in designing advanced security systems that safeguard classified assets, facilities, and personnel for the Intelligence Community, Department of Defense, and Diplomatic missions worldwide.


Dedicated Support & Advanced Training

Our commitment to continual technical training ensures that our technicians stay at the forefront of security technology. As a recognized Avigilon Elite Plus Dealer, we offer unparalleled expertise and dedicated support to maximize the efficiency and lifecycle of your security installations.

With over 30 years of experience, our team of industry leaders — including former USG security specialists and mass communications executives — provides sophisticated, custom security solutions to a broad range of clients. Our clientele includes federal, state, and municipal governments, as well as mid to enterprise-level organizations and high-priority residential clients. Our team holds the highest certifications and clearances including:

- UL2050 Certification as an approved provider of National Industrial Security Systems for USG and affiliated contractors
- Core USG Business Areas NAICS CODES
- 561621 Security Systems Services
- ICD-705 Compliant

Granilux is also an awarded vendor of the TIPS Purchasing Cooperative, providing cost-effective security solutions to a wide range of clients including educational institutions, government agencies, and private sectors.

 OUR MISSION

Our mission is to deliver trusted, sophisticated security solutions worldwide, fostering a culture of partnership and commitment to excellence. We embrace challenges and innovate to safeguard millions of people and their assets.

**DISCOVER THE FUTURE OF SECURITY.
CONTACT GRANILUX SOLUTIONS TODAY.**